

Returns within the warranty period

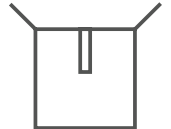
Warranty claim within the 2 years of guarantee period?
Please follow the below steps to make your claim:

- 1.** Pack the device, if possible in original packaging.
- 2.** Add return form (page 2) to the package.
- 3.** Include copy of invoice or delivery note, if still available.
- 4.** Address the package to:

LUNATONE Industrielle Elektronik GmbH
for the attention of: Reklamationsteam
Paukerwerkstraße 5
1210 Vienna
AUSTRIA

- 5.** send package

We will process your case as quickly as possible!



Address label for your package

sender

please
provide
sufficient
postage

To
LUNATONE Industrielle Elektronik GmbH
for the attention of: Reklamationsteam

Paukerwerkstraße 5
1210 Vienna
AUSTRIA

Return form

Please send the return form together with the defective device and sufficient postage to Lunatone GmbH.
Include copy of invoice or delivery note, if still available.

First and second name: _____

Street and house number: _____

ZIP code and City: _____

Country: _____

Telephone number: _____ email: _____

Have you been in contact with Lunatone regarding this claim?

with: _____ on: _____

email subject line: _____

Product information

Product name: _____

Article number: _____

Amount (pieces): _____

Reason of complaint: _____

Date of initial use: _____

Date of defect: _____

Operating time/day in hours: _____

Additional information (optional)
(unusual temperatures, vibrations, high humidity, voltage level, etc.)